**Iqbal Ahammed**

**Professional Snapshot**

* Cisco Certified Network Associate (CSCO11174372)
* ATP1B Training at RCP Mumbai from CISCO.
* Tech Routers training at Reliance House Kolkota.
* ISO 9001:2000 training at Reliance Communication, Bhubaneswar.
* Remedy Management 7 *(Support)* training at Reliance Communication, Raipur.
* SAP Basis *(MM)* training at Reliance Communication, Bhubaneswar.
* Nortel L3 Switch training at DAKC Mumbai.
* Telecommunication: Ericsson OSS, CITRIX, Winfiol, Nokia ITSM, Netcool, BMC remedy, ZTE Net Numen, Huawei iManagerU2000Client
* Fault-Finding & Resolving Customer Complaints.
* GSM and wideband code division multiple access (WCDMA) & LTE
* Installation & maintenance of Routers - Cisco 805,1751,1841,2600,2801,3600,3745, Nortel Connectivity 100, Maipu 801E, Huawei & Juniper J2300Routers), Layer 2 & Layer 3 switches (Nortel Baystack & Nortel Passport, Cisco 1900)
* Networking fundamentals and topologies.
* Routing protocols (RIP, IGRP, OSPF, EIGRP, BGP).
* Project Management
* Cisco Router / Switch
* Network Management
* Juniper
* Remote Access
* Switching Routers Firewalls

**Work Experience**

**Client: Reliance Jio Infocom Limited**

**Role:** Network Administrator

**Description:** The project involves supporting, troubleshooting and migration activity of network across JIO Infocom.

**Key Deliverables: -**

* Microwave to fiber conversation
* Site converting from 1G to 10G up gradation
* Region migration of sites
* Bandwidth requirement for augmentation
* Network connectivity troubleshooting
* Responsible for communication protocols, configuration, integration
* Investigating diagnosing and resolve all network problems.
* Providing Technical support to the field engineers for site integration & fault management.
* Integration & Commissioning of OLT, OADM & Cisco WIFI for enterprise customer ISC, OSC, WIFI, Small Cell
* Providing Technical Support to field engineer for different sites.
* Good understanding of static routing& Protocols.
* Have a good technical network background.
* Working knowledge of major networking components& hardware components.
* Knowledge of ITIL incident, problem & change management.
* Experience of performance measurement, capacity and tuning issues.
* Knowledge in configuring protocols like RIP OSPF ISIS BGP MPLS

**Client: Cisco India (Consultant)**

**Role:** Network Admin

**Description:** The project involves supporting, troubleshooting and migration activity of network across JIO Infocom.

**Key Deliverables: -**

* Good exposer in building RJIO DATA CENTER.
* Integration &Commissioning of Cisco ASR-901,920I,920O,903,9010,9922 & Juniper ACX-2200, MX104,

Techrout, Raisecom routers for RGIL (4G Project).

* Providing Technical support to the field engineers for site integration & fault management.
* Responsible for planning necessary actions so as to achieve, and continually improve the circle project

management objectives.

* Preparation of NDD & NIP for site integration with the help of CISCO & RGIL Team.
* Involvement in ATP1A, ATP1B & ATP1C.

**Client: Reliance Communications – RCOM - Service Delivery Lead**

**Role:** Network Admin

**Description:** The project involves supporting, troubleshooting and migration activity of network across

JIO Infocom.

**Key Deliverables: -**

* Leading a team of 5 Engineer and 350+ Sites across Odisha in achieving SLA targets & new projects added to scope.
* Providing Technical support to the field engineers for site integration & fault management.
* Responsible for planning necessary actions so as to achieve, and continually improve the circle project management objectives.
* Managing SD engineers for timely completion of project activities. Monitoring Site Survey activity for new projects.
* Preparation of Design Basis and Project Execution Plan and sharing it with the circle SD team as well as SD teams from other circles
* Preparation of MIS for SD Projects and sending the same to NHQ on weekly / monthly basis as required from NHQ.
* Installation & Commissioning, as well as Planning as per the procedures. Coordination with customer for Final Acceptance. Preparation and monitoring of SD Cards. Co-ordination with other functional Groups for Integration.
* Monitoring Fault Ticket using Clarity Application for proper resolution.
* Maintaining Reliance network like its Intranet, PCs and associated software.
* Responsible for Installation & maintenance of Routers (Cisco 805,1751,1841,2600,2801,3600,3745, Nortel Connectivity 100, Maipu 801E, Huawei & Juniper J2300Routers), Layer 2 & Layer 3 switches (Nortel Baystack & Nortel Passport, Cisco 1900)
* Video Conferencing Unit & its connectivity also maintaining leased line network of Reliance Communication Customer support to all corporate users and end users.
* Assembling, troubleshooting & Maintenance, leased line connections and Configuration of Routers.
* Taking care of computers and Local Area Networking of corporate customers & end users. Site management responsibility including Planning, Design and Implementation of work.
* Installation of PC’s & Server, LAN Designing and implementation, The role includes system study, requirement documentation, and project implementation.
* Monitoring the project status and deliverable and troubleshooting. Installation of Server, PC’s and LAN setup, Internet setup using Proxy server.

**Credentials**

**EDUCATION:**

Bachelor of Science, 2003

**Academics:**

* **X** - NOS
* **XII** - NOS

**Technical:**

* **Languages :** C, C++, HTML, Visual Basic and Java
* **RDBMS :** Oracle 8.0, Dbase, FoxPro, and Developer 2000
* **Web Tools :** ASP, HTML, XML, FRONT PAGE 2000
* **GUI :** Visual Basic, SAP
* **Accounting Packages :** Tally 5.4
* **Routers** : Cisco, Nortel Contivity 100, Techroutes, Huawei, AR 1810, Dex, Maipu

801E & J2300, NetAxcess,ASR901,ASR903,ASR9010, ASR9912, Nexus7K.

* **Firewall** **:** Cybrom, Fortigate, Juniper SSG 20
* **Switches** **:**  Cisco, L2 RAD, Nortel Baystack & Passport Switches
* **HW Troubleshooting :** HP, Compaq, IBM Desktops / Servers.